### Follow the Yellow Brick Road... to CNA Excellence



The Tin Man's Gift: Leading with Heart in Healthcare Education Presented by Angela Pavlick 2025 Annual CNA Conference – The Wizard of Oz: A Journey Through Compassionate Care April 11, 2025



**Following the Yellow Brick Road** to Compassionate Care "If I only had a heart." – Tin Man



#### By the end of this journey, you will:

Understand why compassion matters in healthcare education

Discover ways to teach empathy through real-world experience

Explore tools like role-play and teamwork to foster compassion

Recognize how educators model and guide students toward empathetic



# Healthcare: Rediscovering Compassion



### Empathy Exists-Helping Students Find It



## Teaching with Heart: What's Your Why?



#### Learning Through Experience: Building Empathy

Use **role-playing** and **mock clinicals** to help students:



- Experience patient & caregiver roles
- Build empathy through real-life scenarios
- Model compassion in controlled settings
- Highlight small acts of kindness

Stronger Together: The Role of Teamwork



The Heart, The Courage, The Wisdom: A Journey We All Take

