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- 1. Please ensure that instructor code requests include *only* the documents requested on the instructor approval request form. I do not need nursing licenses, transcripts, driver's licenses, etc. *Please ensure that all CEUs are accredited and that there are at least four CEUs total. Over 50% of instructor code requests are sent back due to missing documents or non-accredited CEUs.*
- 2. Please ensure your students understand that they are certified, not licensed, and that IDPH does not issue license numbers, certificate numbers, licenses, or certificates. If your program issues a certificate of completion, they need to understand that that shows their successful completion of the program, but it does not make them a CNA. We have received dozens of calls and emails from employers who are providing graduation/completion certificates as proof of certification. All students must take and pass the certification exam before they are considered a CNA.

As always, do not hesitate to call or email with questions.

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