TASK: B 001 Assist with the set up and maintain supplies for an isolation unit.

STANDARD: Able to set up isolation according to policy and procedure of the facility, All isolation equipment set up

according to facility guidelines, Follow policy for facility.

CONDITIONS: The room set up and all equipment needed, Isolation cart, Gowns, Gloves, Masks, Waste disposal bags

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Chandard propositions. Type of	Follow isolation propedures Inform family	
Standard precautions, Type of	Follow isolation procedures, Inform family	Improper infection control measures
isolation required per resident, Where	members, Practice all infection control	can cause cross contamination, be
equipment is located, Set-up policy,	tasks, Inform the resident, Gather all	confident in providing care to resident to
Where to dispose of equipment,	isolation equipment before going into	decrease anxiety.
OSHA safety and standards, Personal	room, Discard contaminated items	
protective equipment, Hand washing,	correctly, Place sign on door, Know how	
Resident's data.	to put on PPE, Know how to remove	
	PPE, inform resident about condition and	
	procedures.	

TASK: B 002 Put on and remove gown, mask and gloves to care for isolation resident.

STANDARD: CNA maintains isolation precautions/protocol in the application and removal of protective equipment

(mask, gown, gloves) when caring for resident in isolation, Know all infection control data and training,

OBRA data, Any procedure involving isolation room.

CONDITIONS: Facility policy and procedure information, Skill in donning and removing gown, glove, mask, Knowledge

of standard, transmission-based precautions/medical/surgical asepsis impact of isolation

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Facility policy and procedure, PPE,	Hand washing procedure, Application and	Resident rights/confidentiality/HIPAA
Gown, mask, and gloving application	removal of gloves, mask, gown,	protocol maintained, Awareness of
and removal procedures, Standard	according to facility policy and specific	personal feelings toward disease,
and transmission-based precautions,	communicable disease, Proper disposal	Maintain open caring concerned
Specific communicable diseases,	and transport of contaminated, biohazard	attitude, encourage communication,
Chain of infection, methods of	materials, Good communication, listening,	maintain call light in reach, assist with
transmission, Medical and surgical	organizational skills.	diversional activities/hobby supplies.
asepsis.		

TASK: B 003 Serve and remove diet tray for resident in isolation.

STANDARD: Proper way of discarding isolation diet trays out of room, Dietary tray will be served and removed

without the spread of infection.

CONDITIONS: Isolation room and tray, Proper supplies for discarding isolation tray, Gown, Gloves, Mask, Paper/pen in

room, Silverware, Food, Plate, Napkins

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Need to know resident identify, Type	Wash hands before and after when	Be cautious, Be clean and thorough,
of isolation, Use proper universal	dealing with isolation, Communicate with	Provide privacy, Use isolation
precautions, Be sure to wear proper	resident, Use proper PPE as necessary.	techniques so we do not spread
PPE when entering room, Follow		infection, Good handwashing, Resident
facility procedure for discarding		may feel isolated, depressed.
isolation tray, How to put on isolation		
gown, gloves, mask if needed, identify		
diet tray is correct diet, removal of		
PPE.		

TASK: B 004 Dispose of soiled material from isolation room.

STANDARD: Remove soiled material following facility policy, Use established method of institution to report need for

removal of soiled material.

**CONDITIONS:** Follow universal standard precaution and facility policy/guidelines/procedures

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Where isolation supplies are located,	Use PPE, Remove and discard PPE	Follow rules for isolation precaution,
rules for isolation precaution, Where to	properly, Wash your hands before and	Treat resident with dignity and respect,
place soiled material, Facility policy for	after, Use standard precautions, Handle	Cooperation and conscientiousness
handling contaminated material,	contaminated item as little as possible.	toward other employees.
Isolation procedures.		

TASK: B 005 Provide personal care for resident using isolation techniques.

STANDARD: To provide appropriate isolation techniques when assigned, Follow universal precautions according to

facility guidelines.

CONDITIONS: Following facility guidelines/procedures regarding resident in isolation, Proper protective equipment -

Masks, Gowns, Gloves

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
What personal protective equipment needs to be worn-mask, goggles, gloves, gown, Type of isolation, Apply PPE and how to remove them, OSHA and CDC standards and infection/isolation procedures, Understand different type of isolation.	SKILLS (NEED TO DO)  Gather equipment before going into room, Observe resident for changes in appearance and behavior, Follow standard precautions, Remove contaminated items appropriately, Hand washing before and after.	Privacy, OSHA standards, Resident rights (not to tell other staff what resident is infected with), Follow standard precautions and facility procedures, Make sure staff & other residents are safe from infection.

TASK: B 006 Collect specimen from resident in isolation.

STANDARD: Transmission based precautions maintained during specimen collection from resident in isolation in

accordance with facility policy and procedures, Facility guidelines, Training.

CONDITIONS: Facility policy, procedure protocol knowledge, Knowledge of specific equipment, Containers and

collection techniques, Maintaining proper gown, glove, mask protocol, Infection control

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Facility policy and procedure guidelines for collecting, labeling, removal of specimens from isolation,	Personal protective equipment knowledge and application, Hand washing procedure, maintain isolation technique,	Maintain resident rights, HIPAA, OSHA requirements, Knock, introduce self and title, Identify resident, Check ID band,
Maintain OSHA guidelines, Identify	Understanding type of specimen	Standard precautions, Where to
resident, HIPAA.	collected- knowledge of containers, labeling, not contaminating clean container, preparing & transporting to lab, communicate effectively.	dispose of specimen, Privacy.

TASK: B 007 Make occupied bed.

STANDARD: Be sure to get clean linen from linen room and make bed correctly with fitted and flat sheet, blanket, and

pillowcase, Use proper body mechanics, Clean linens will be provided to resident according to the

principles of medical asepsis & facility policy.

CONDITIONS: Clean linen/sheets/mattress pad/pillowcase/draw sheet, Bed, Proper bed making skills, and NA skills,

Linen bag for dirty linens, Blanket, Bath blanket, Gloves

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Resident occupying the bed, Where	Strip bed down, replace soiled linen with	Be neat, Protect patient from falling out
linen is located, Good body	clean linen, Use good body mechanics	of bed, Be polite, Be cautious, Privacy
mechanics, Standard precautions,	for proper turning of resident, Dispose of	curtain, Bedside rails, Make sure linens
Exactly what linen is needed, Provide	soiled linen, Provide privacy, hand	don't touch floor, Leave call light with
resident's safety and privacy, Abilities	washing, Keep clean separate from dirty,	resident when done, Do not shake
of resident, assistance needed type of	Take only linens needed into room, keep	linens, follow completion tasks.
bed.	clean and dirty linens off floor.	

TASK: B 008 Make unoccupied bed.

STANDARD: Bed neatly made and free from wrinkles, Placed in low position, Call light in reach, Following facility

procedures & state policies.

CONDITIONS: Information must be communicated and materials collected in order or use according to bed type,

Infection control, Linens, Facility bed-making policies, Bed, Standard precautions

	KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
	Facility guidelines and state	Skill-making unoccupied bed, flat and	Safety-maintain infection control
	requirement/protocol, Working	fitted sheet, Infection control-hand	guidelines: hand washing technique,
	knowledge of state requirement,	washing before and after, Never shake	proper disposal of linen, Maintain
	Linens are changed daily in hospital,	linens, Never hold clean or dirty linens	proper body mechanics, Place in low
	In nursing facility a complete linen	close to uniform, Miter corners of bed,	position when completed, Follow the
	change is done on the person's bath	Tighten bottom sheet to avoid wrinkles	blood-borne pathogen
	day or as needed, Made after	on bed, Never mix clean/dirty, beginning	standard/Universal precaution.
	breakfast.	and ending tasks.	
L			

TASK: B 009 Straighten unit.

STANDARD: How to straighten unit while maintaining environmental safety conditions, Unit is neat and cleaned daily.

CONDITIONS: Rooms appropriate for resident safety, proper equipment, agency policy

SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Safety at all times, Clean the unit, Check	Consistent attention to safety to help
or proper placement, Maintain safe	foster feelings of security, Resident
environment, Put items in proper	rights, Respect of personal belongings,
placement (storage), Good housekeeping	Do not move belongings unless asked,
open curtains, close drawers, pick up	Proper lighting, "Wet floor" signs if
rash, remove dirty linen/dirty	needed.
dishes/glasses, Make bed, beginning and	
ending tasks.	
o ol ra	afety at all times, Clean the unit, Check or proper placement, Maintain safe nvironment, Put items in proper accement (storage), Good housekeeping open curtains, close drawers, pick up ash, remove dirty linen/dirty shes/glasses, Make bed, beginning and

TASK: B 010 Prepare soiled linen for laundry.

STANDARD: Soiled linen is safely handled, bagged and transported to laundry according to facility policy and

procedures.

CONDITIONS: Knowledge of facility guidelines and procedures for removing, and transporting soiled laundry, Location

of soiled utility room/proper cleaning (rinsing) bagging, Proper equipment, Resident data

SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Gloving, Hand washing, Training in	Positive attitude, willingness to learn,
preparing soiled linen for laundry	Maintains proper technique and
according to facility and OSHA	protective equipment throughout
regulations, Clothing bagged.	procedure, Did not throw on floor or
	anywhere, To laundry barrel.
	Gloving, Hand washing, Training in preparing soiled linen for laundry according to facility and OSHA

TASK: B 011 Report the need to adjust environmental factors in unit (heat).

STANDARD: Know the importance of the temperature of a resident's room, Resident expresses comfort in the

temperature of the area.

CONDITIONS: Thermostat, Blanket, Verbal communication and/or written communication

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Know that elderly have less fat tissue	If okayed by nurse, adjust the heat so	Return to unit and check temperature in
and are prone to being cold, Know	that resident is comfortable in his/her unit,	case of being too hot, Residents' right
how to properly adjust the heat in the	Communicate with resident, Observe,	to be comfortable.
unit, Report any discomfort of resident	Listen, Communication skills, Determine	
being too hot or cold to DON, Be	the location of the source of heat.	
observant of the temperature around		
the resident; maybe sick with a fever.		

TASK: B 012 Clean and maintain utility and linen rooms.

STANDARD: To maintain safe, clean, pleasant work environment, Use proper requisition for ordering/scheduling,

Fully complete requisition.

CONDITIONS: Keep utility & linen rooms clean while following safety precautions & infection control, Facility

procedures/policy, Cleaning schedule, medical asepsis.

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Facility policy/procedures, where utility	Keep utility & linen rooms neat, clean & in	Safety rules, Responsibility, Infection
& linen room are located, Infection	order at all times, Be responsible for your	control, Use organization skills, Use
control, Responsible parties, Schedule	actions, Follow infection control rules,	principles of medical asepsis, Willing to
of cleaning, How to use principles of	Take contaminated items to proper	work with other personnel as
medical asepsis.	department (e.g. dishes/kitchen), Sort &	scheduled.
	store clean laundry.	

TASK: B 013 Distribute supplies and equipment to unit?

STANDARD: Ensure each unit has appropriate supplies and equipment properly labeled.

**CONDITIONS:** All supplies and equipment available.

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Where the supplies and equipment are	Materials and equipment ordered prior to	Maintain residents' rights and safety.
stored, infection control procedures,	need byt the resident, maintain infection	
proper placement of equipment	control, prevention of injury, label	
brought into room, check equipment	supplies, store supplies in proper place	
for safety.		

TASK: B 014 Stock and store equipment and supplies

STANDARD: Equipment and supplies are safely stored according to state and facility guidelines.

**CONDITIONS:** Knowledge of equipment and supplies

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Facility's equipment and supply policy,	Storing equipment and a supplies	Maintain residents' rights and safety.
location of stock/supply rooms,	according to procedure to task, labeling	
knowledge/terminology of specific	of equipment and supplies, infection	
stock supplies and equipment,	control, body mechanics, organized.	
inventory process, infection control,		
OSHA regulations,		

TASK: B 015 Provide for environmental safety.

STANDARD: Follow facility's correct procedure for unsafe condition, Safety, All persons will be free from accidents

or incidents by following facility policies/procedures.

CONDITIONS: Repair forms used in facility, Wet floor signs, Be alert to observe condition of area

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Temperature, Lighting, Report any unsafe	Make sure that there is not any sockets	Be cautious, Provide for resident's
conditions to nurse and housekeeping, Fill	being over charged, make sure the floors	safety, Privacy, Standard precautions,
out correct form for any repairs, Follow up	are not wet, Make sure resident units are	No throw rugs, Good ventilation, Follow
on needed repairs, Identify resident, Hand	cleaned and remove all open food,	facility guidelines.
washing, Identify problems, Know who to	Observation, Mop up any spills, Put down	
contact to correct problem, teach resident	wet floor signs, Make sure there is	
how to use call light, keep one side of	enough lighting, know MSDS location and	
hallway free from equipment.	precautions, utilize fall precautions and	
	environmental safety guidelines.	

TASK: B 016 Follow safety, emergency, and disaster procedures.

STANDARD: In the event of an emergency the CNA safely cares for residents while following PPF, Must be aware of

and remain updated on facility emergency and disaster procedures, Safety.

CONDITIONS: MSDS book, EPM, Facility procedures/policies, Safety/emergency and disaster manual

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
What to do in the event of an emergency,	Safe transportation of resident, Maintain	Do not run, Do not rush resident's
How to obtain the knowledge of an	a calm environment, Work as a team with	unless absolutely necessary, Stay
emergency procedure, Facility	all staff, Communicate with staff and	calm, Know limits, Maintain required
procedures/policies, Know your	residents, Know where emergency	certification, Follow resident rights,
limits/responsibilities, Know CPR, Know	procedure manual is located, Notify	Follow facility guidelines.
meaning of disaster code, Know where	authorized personal/EMS if needed, Use	
procedure books are kept.	RACE/PASS for fire, participate in	
	practice drills.	

TASK: B 017 Position bed and place needed equipment within reach of resident.

STANDARD: Resident is provided with all proper equipment within reach, Resident will be properly positioned, Safety

CONDITIONS: Resident's safety was maintained without incident or injury based on the facilities policy, Call light,

**Necessary equipment, Bedside table** 

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
How to roll up bed electric-(manual),	Orientate resident to equipment, Place	Safety, Identify measures to promote
Equipment needed by resident (call	equipment/call light within reach of	environmental safety, side rails up if
light, phone, water), How to lock	resident, Check equipment placement,	needed, Bed wheels locked, Room door
wheels on bed, Make sure equipment	Position bed, Place resident in	open, Ensure resident's rights-privacy,
is working properly, What kind of	comfortable position, Communicate	Follow facility guidelines, assembling
equipment needed according to care	w/resident as to needs.	equipment of bedside table depends on
plan, Identify resident & his/her ability.		patient ability and cognitive status, as
		well as mobility.

TASK: B 018 Use geri-chair or merry walker safely.

STANDARD: Resident in geriatric chair is comfortably seated after adjustment, Following facility guidelines and

safety precautions while adjusting a geriatric chair with or without resident or patient, Provide patient

safety & comfort to increase activity/mobility.

**CONDITIONS:** Geriatric chair, Chair pad or cushion, Transfer belt

Where the lock/wheel locks are located on a geriatric chair, Resident's physician's orders, Restraint policies, How to adjust geriatric chair, Know how to read the manual, Know person's activity, Know person's limitations, report change in person's skin, know location and information of chair equipment manual.  Lock wheels on chair, Request help in adjusting resident if needed, Place hands on chair needed, Place hands on chair, limitations, Proper lifting techniques, Have good body mechanics, Make sure resident is safe, Follow facility policy/procedures, Provide comfort & safety, Place call light within reach, Offer fluids regularly.  Offer fluids regularly.	KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
	Where the lock/wheel locks are located on a geriatric chair, Resident's physician's orders, Restraint policies, How to adjust geriatric chair, Know how to read the manual, Know person's activity, Know person's limitations, report change in person's skin, know location and information of	Lock wheels on chair, Request help in adjusting resident if needed, Place hands on chair handle, Use foot to unlock chair, Push down or pull back to adjust chair, Relock chair, Ensure resident is comfortable, Unlock wheels on chair, Locate manual, prevent skin breakdown by repositioning resident every 15	Know resident's condition and limitations, Proper lifting techniques, Have good body mechanics, Make sure resident is safe, Follow facility policy/procedures, Provide comfort & safety, Place call light within reach,
	·		

TASK: B 019 Clean and disinfect unit.

STANDARD: Maintain understanding and knowledge of standard precautions, follow facility policy

CONDITIONS: Policy procedure/guidelines, requisition, cleaning supplies that are save to user around the resident,

quality of life.

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Policy procedures/guidelines, notify	Attend in-services on infection control,	Maintain resident rights and safety,
proper department, standard	user cleaning products according to	Follow standard precautions, what
precautions.	manufacturer's recommendations.	chemicals are being used, maue sure
		the area is well ventilated, put down
		appropriate signs.

TASK: B 020 Apply protective device.

STANDARD: Following care plan and MD orders in applying restraints, All protective devices applied according to

facility guidelines, What device will be needed.

CONDITIONS: CNA carried out policy of restraining, Protective device, Required forms, What type of device is needed,

Whether or not aide application is allowed by facility

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
What type of restraint is needed,	Explain to resident what you're doing &	Resident's rights regards physical
Check doctors ordered restraint,	why, Document resident's outcome,	restraints, Policy and procedure of
Applied properly, check patient every	Consult charge nurse, Check resident	facility, Resident's safety maintained,
two hours, How to release it, How to	every 15 min and release every 2 hours,	Be sure device is applied correctly, To
tie it, Where to tie it, What to look for,	Care for patients emotional and physical	maintain safe environment for person
Resident's care plan, Proper forms	needs, Document behavior, Apply device	requiring device.
recorded and consent received, check	according to protocol.	
circulation, temperature, mobility, use		
of bathroom privileges, hydration.		

TASK: B 021 Evaluate equipment for safe use and need for repair.

STANDARD: Identified equipment in need of service and repair in accordance with facility polices and guidelines and

manufacturer's instructions, Proper training.

CONDITIONS: Knowledge of equipment, Knowledge of facility and manufacturer's safety guidelines, Ability to see,

Understand and follow through on equipment service and repair, Proper forms, Writing Equipment

## KNOWLEDGE (NEED TO KNOW) SKILLS (NEED TO DO) ATTITUDES/SAFETY Facility guidelines and procedures for Ability to see, comprehend (understand) Training and knowledge in identification evaluating equipment for service and and follow through on equipment service and evaluation of equipment for service repair, Knowledge of equipment and and repair, Good communication skills, and repair, Training and knowledge in manufacturer safety guidelines, Proper Knowledge of specific equipment to specific equipment and to notify RN if concerns prior to any use, Fill out neatly forms, Whom to contact if you have determine what is in good working and accurately, stop using unsafe questions, Where manual is kept. condition from what is not, Where data is equipment as soon as possible. located.

TASK: B 022 Wash hands aseptically.

STANDARD: Knowledge of universal precautions and importance, Nursing assistant will wash hands correctly as per

facility policies and CDC guidelines.

CONDITIONS: Warm water, Soap, Sink, Something to dry hands on (Towels), Facility policies, Center for Disease

**Control Guidelines** 

	KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
•	Proper hand washing technique, Equipment needed, When to wash hands and how long, Where to wash hands, Should use warm water, Uniform should not touch sink, Clean	SKILLS (NEED TO DO)  Turn on faucet and regulate temperature, Wash hands with soap, Dry and turn off faucet with towel, Push watch up 4-5 inches, Rub palms together for good lather, Fingernails rubbed against palms	ATTITUDES/SAFETY  Ensure the cleanliness of environment by washing handsstops spread of infection, Apply lotion to avoid skin breaks.
	under fingernails when needed, Keep hands and forearms lower than elbows.	to clean underneath nails, Dry hands starting at fingers, use dry part of towel to dry wet areas of hands.	

TASK: B 023 Perform or provide catheter care.

STANDARD: Provide proper catheter care to prevent urinary tract infection, maintain cleanliness, comfort and

medical asepsis according to facility guidelines.

CONDITIONS: Appropriate catheter car while following safety precautions and preventing infection, Perineal

equipment, Facility guidelines/procedures, Resident with catheter, Washcloths, Soap/clean solution,

Water, Basin

KNOWLEDGE (	NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Resident with cacare, How to emprecaution, Iden	atheter, Appropriate apty, How often, Safety tify catheter, Where to or perineal care, re for perineal care,	Explain procedure, Collect appropriate equipment, Check for abnormal drainage, redness, discoloration, or cloudy or clear secretions, Report observation to nurse, Put gloves on, Drape person for perineal care, Separate the labia (female) or retract the foreskin (uncircumcised male), start from urinary meatus to catheter.	ATTITUDES/SAFETY  Follow safety rules, Privacy, Dignity, Avoid tugging on foley or tubing, Use good body mechanics, Identify person, Report any abnormalities, Follow medical asepsis measures, Ensure resident rights, Follow facility guidelines.
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TASK: B 024 Assist with catheters and drainage tubing care.

STANDARD: CAN demonstrates appropriate assistance with catheter and drainage tube care in accordance with

facility guidelines/procedure, Catheter will be clean and draining freely, Catheters & draining tubes

remain patent and intact.

CONDITIONS: Knowledge of facility guidelines, Equipment, Infection control, Catheter care, Gloves, Alcohol swabs,

Urinal leg strap, Marker, Catheters, Tubing, Resident

## KNOWLEDGE (NEED TO KNOW) SKILLS (NEED TO DO) ATTITUDES/SAFETY Knowledge of facility guidelines and Maintain resident rights Confidentiality, Communication skills, Knowledge of procedure policies, Knowledge of supplies needed and location, Hand Knowledge of infection control (hand catheters and care of resident with an washing skill, Gloving skill, Bed washing/gloving), standard precautions, indwelling catheter, Infection control positioning/side rail safety, Knowledge of Privacy, Bed positioning safety, procedures/standard precautions, reporting/recording observations, Explain Knowledge of tubing free of kinks, drainage bag and skin integrity, Understanding of anatomy and to resident what you are doing, keep Verbalize any complaints of pain. medical terms/vocabulary, proper tubing free from kinks, keep drainage bag positioning of drainage bag. below level of bladder, change bag according to facility policies.

TASK: B 025 Empty closed urine drainage bags.

STANDARD: Empty according to policy, Facility policies and procedures, Proper training, To empty urine bag safely

and free of any contamination.

CONDITIONS: Empty catheter bag while maintaining resident rights, Infection control, Safety, Writing equipment,

Proper forms, Protective equipment, Gloves, Graduate, Alcohol pads, Resident, Toilet, Bags for

graduate, Bag for drainage bag

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Identify correct patient, Infection control,	Maintain infection control, Gather	Privacy/screening, Resident rights,
How to observe and report for signs and	equipment, Hand washing, Document	Infection control, Follow policy and
symptoms of UTIs, How to discard urine	outcome (color, consistency, amount,	procedure correctly, Observe urine,
collected, How often to check catheter for	clarity), Inform patient, Training, Where is	Cleaning and disinfecting, Supervisor,
placement, How to read graduate, How to	date located, Promptly reporting problems,	Record accurately.
use standard precautions.	Keep drainage bag below bladder, Check	
	resident identity, Use gloves.	
symptoms of UTIs, How to discard urine collected, How often to check catheter for placement, How to read graduate, How to	outcome (color, consistency, amount, clarity), Inform patient, Training, Where is date located, Promptly reporting problems, Keep drainage bag below bladder, Check	procedure correctly, Observe urine Cleaning and disinfecting, Supervi

TASK: B 026 Adjust bed and side rails.

STANDARD: Bed rails are safely locked in a position instructed by resident physician, The nursing assistant will

correctly use side rails according to facility policy and resident care plan and demonstrate correct use

of bed as per facility policy.

CONDITIONS: Knowledge of how to operate equipment, Bed, Bed controls, Side rails, Facility Policies, What a patient

requires to keep safe while in bed

How to safely adjust side rails, Whether or not the bed rails may be used, Consent must be given by resident or legal representative to raise side rails (nurse gets consent), How to operate bed, How to use side rails, body mechanics.  Operate side rails, Explain to resident why side rails are used and if applicable how to use bed controls, when resident is in bed position bed in position per care plan, maintain good body mechanics.  Lock bed wheels prior to adjusting rails, Safety assessment done on admission and updated as needed, Padded bed rails for seizure precautions and for gap protectors, Rails can be a restraint health care team must meet restrained person's needs.	KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
	How to safely adjust side rails, Whether or not the bed rails may be used, Consent must be given by resident or legal representative to raise side rails (nurse gets consent), How to operate bed, How to use side	Operate side rails, Explain to resident why side rails are used and if applicable how to use bed controls, when resident is in bed position bed in position per care	Lock bed wheels prior to adjusting rails, Safety assessment done on admission and updated as needed, Padded bed rails for seizure precautions and for gap protectors, Rails can be a restraint health care team must meet restrained

## **NO LONGER USED - Discontinued**

DUTY AREA: PERFORMING BASIC NURSING SKILLS

TASK: B 027 Change colostomy/ileostomy bag.

STANDARD: Remove and dispose of soiled bag and record, Verbal or written report ostomy/skin condition for

appropriate forms, Resident will receive proper care during colostomy/ileostomy changes per doctor's

orders & facility guidelines.

CONDITIONS: Correct size of bag needed, Record consistency, Ostomy supply, Gloves, Bed Protectors, standard

precautions, Resident, Colostomy/ileostomy appliance

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
When to change bag, Size of bag	Bring correct bag, Put gloves on,	Standard precaution, Promote privacy
needed, Where to dispose of used	Disconnect pouch from belt if worn,	of resident during procedure-pull curtain
bag, Facility guidelines/procedures,	Remove pouch gently, Wipe around	& close door, lleostomy-gentle skin
Where to record change of soiled bag,	stoma w/ special skin cleaner & dry,	care, Positive approach to bag
Care of a colostomy/ileostomy, Never	Observe stool, Discard solid waste,	changing and ostomy care, Encourage
use soap of abrasive material to clean	Note/record color, amount, consistency &	patient/resident to report any skin
skin (only warm water), document and	odor of feces, Remove gloves, document	irritation around ostomy.
report changes to nurse.	and report to nurse.	

**NO LONGER USED - Discontinued** 

DUTY AREA: PERFORMING BASIC NURSING SKILLS

TASK: B 028 Care for resident with a colostomy/ileostomy bag.

STANDARD: Provide resident with needed colostomy bag care, Colostomy/Ileostomy will be clean and odor-free,

Follow facility policy/procedure for care to maintain proper health to the patient with

colostomy/ileostomy bag.

CONDITIONS: Appropriate care while providing safety precaution and facility policy, Required forms, PPE, Colostomy

care equipment

	KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
	Resident with colostomy bag, How to	Explain procedure, Provide privacy,	Resident's rights, Privacy, Respect,
	change/care for bag, Facility policy for	Follow standard precaution, Dispose of	Dignity, Safety-use PPE, For safety of
	changing/disposing of colostomy bag,	appropriately following facility policy,	contamination always use biohazard
	Resident's care plan, Know what data	Collect needed supplies, Wash hands,	waste containment can in most
	to record & where, What type of	Put on gloves, Remove old bag, Clean	facilities, never leave in patient room
	colostomy/ileostomy bag needed to be	site, Apply new bag, Be sure is tight,	waste can, Be positive of learning new
	<del>replaced.</del>	Refer to Task B 027.	challenge/experience.
Į			

TASK: B 029 Collect timed urine specimen

STANDARD: Follow facility guidelines and standard precautions with training, Specimen will be obtained in a timely

manner per doctor's orders

CONDITIONS: Facility must provide equipment, training and proper forms, Resident, Specimen cup, Clock, toilet or

bedpan

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Need to have proper training, Know where	Need to follow facility	Have proper training, Have resident
equipment is stored, Know how to sterilize	guidelines/procedures, Where equipment	communication, Follow standard
equipment, Time specimen obtained,	is located, Locate supervisor, Specimen	precautions, Maintain privacy, Treat
Resident name & room number, Put on	taken to proper place promptly, Assist	residents with respect & dignity, Assist
ice when obtained, Mental status or	resident to bathroom or on to bedpan,	resident with specimen cup if needed
resident, ROM for resident	Explain what you are doing	

TASK: B 030 Measure and record blood pressure.

STANDARD: Blood pressure accurately measured/recorded according to state regulation and blood pressure

reported to nurse according to established facility policy/guidelines.

CONDITIONS: Knowledge of normal/abnormal BP, Stethoscope, Sphygmomanometer, Alcohol swab/wipes, Good

hearing, Good vision, BP Cuff, Stethoscope, Pen, Paper, Form to record BP on, Resident, Shift

documentation record

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Facility regulations/protocol,	Collect supplies, Infection control, Good	Safety, Do not take BP in arm with IV,
Resident's condition, Knowledge of	communication skill, Proper application of	injury, cast, stroke affected side, or arm
definitions of hypo and hypertension,	sphygmomanometer, Knowledge of pulse	that resident has had breast surgery,
Definition of: normal	sites, Proper arm placement, proper	Let patient rest 15 min before BP taken,
BP/systolic/diastolic, How to find	deflation rate, Proper repositioning of pt.,	Privacy, HIPAA, Good vision/hearing,
brachial artery, Resident identity,	Cleaning & returning equipment, perform	Knowledge of normal & abnormal BP,
Where to record BP, Identify	baseline on new patients, use correct	Report to nurse.
restrictions, PRN.	size cuff.	

TASK: B 031 Measure and record pulse.

STANDARD: Have proper devices and record data very neat on proper form, All pertinent data must be recorded &

accurately taken per established facility guidelines.

CONDITIONS: NA, Resident, Watch, Writing tools, Facility policy/procedure, Stethoscope for apical, Palpate for radial

## KNOWLEDGE (NEED TO KNOW) SKILLS (NEED TO DO) ATTITUDES/SAFETY Resident's identity, Proper devices to Introduce yourself to resident, Explain Observe for discomfort. Make sure measure and record pulse. How to use procedure, Wash hands, Identify person, resident is comfortable and call bell is devices. How to find the artery for Provide privacy, Have person sit or lie within reach, Resident has right to which you are getting a pulse from, To down, Locate radial pulse with 3 middle refuse, Treat resident with dignity and have a watch to take pulse, Where to fingers, Communicate, Observe, rest 15 respect. record data, Facility policy/procedure, minutes before taking a pulse, count know different locations to take pulse. pulse for 30 seconds and multiply by 2 if pulse is regular, count pulse for one full minute if pulse is irregular.

TASK: B 032 Measure and record temperature.

STANDARD: Temp will be measured accurately and recorded properly.

CONDITIONS: Record and report accurate temperature as per policy of your facility, Thermometer, Proper form, Pen

SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Following skill in taking temperature,	Resident rights, Dignity, Safety-Let
Perform all task using infection control,	resident know what is happening, Use
safety, resident's rights, Record and	gentle pressure, Change probe covers
observe and report temperature on	for each resident.
proper form, Cleaning and disinfection of	
glass thermometer, with digital	
thermometer devices dispose of plastic	
probe cover after each use.	
	Following skill in taking temperature, Perform all task using infection control, safety, resident's rights, Record and observe and report temperature on proper form, Cleaning and disinfection of glass thermometer, with digital thermometer devices dispose of plastic

TASK: B 033 Measure and record respiration.

STANDARD: Able to measure respirations, Follow facility procedures and skills.

CONDITIONS: Able to take (resp.) correctly according to facility, Facility providing proper training, Equipment, Proper

forms.

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Identify correct resident, How to take	How to do it, Where to record it, When to	Privacy, Resident rights, Resident
respirations, Abnormal respirations,	take it, Follow guidelines, When to report	communication, Observe resident.
Factors affecting respirations, Need to	to nurse, Have watch with second	
know different types of respirations,	equipment hand, Calculate properly,	
How to use proper forms, Have proper	Where proper forms are located, If	
training, resident's baseline vitals.	abnormal be able to promptly report to	
	nurse.	

TASK: B 034 Measure and record resident's height and weight.

STANDARD: CNA able to read, measure report and record height and weight measurement accurately according to

scale type & facility policy.

CONDITIONS: Good communication, Good vision, Knowledge of measuring height and weight procedure, Standing

scale, Chair scale, Life scale, Paper towel, Tape measure, Forms to record, Facility policies, Information

on bed, Balance

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Knowledge of facility regulation-	Explain procedure to resident, Infection	Knowledge of manufacture's
height/weight, Knowledge of facility	control (hand washing), Proper	instructions and operation training,
policies & procedures, Knowledge of	transfer/positioning with each scale,	Resident rights, Privacy, Hand washing,
resident's condition, Knowledge of	Privacy, Equipment cleaning and storage,	If using standing scale & resident in
equipment (orientation) & manufacturer's	take measurement on proper equipment,	bare feet, put paper towel down -
instructions, When weighing resident, use	have resident urinate prior to weighing,	change paper towel between residents.
same scale daily, weekly, monthly, weigh	compare previous weight to current	
person at same time of day, follow policy	weight.	
of what to wear when patient is being		
weighed, know how to use different		
scales.		

TASK: B 035 Collect clean catch urine specimen.

STANDARD: CNA will maintain facility guidelines during collection procedure, Follow proper procedure specimen

delivery to the nurse.

**CONDITIONS:** Information to be communicated, Appropriate resident instruction, Midstream clean catch

container/Specimen bottle, PPE

TASK: B 036 Collect routine urine specimen.

STANDARD: Collect specimen using infection control standards, Facility policies and procedures.

CONDITIONS: Label container, Resident, Know if it needs to be refrigerated or brought to lab, Proper forms,

**Equipment, Writing utensils** 

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Correct resident, Assemble	Assist the patient, Instruct the patient,	Maintain privacy, Follow facility policy
equipment, Label container correctly,	Collect the urine properly, Document	for transporting specimen, Write neatly
Where is goes after collection, Wash	completion tasks, Explain procedure to	& accurately, Infection control, Resident
hands & infection control, Follow body	resident, Follow guidelines, Wash hands,	rights, Follow facility guidelines.
mechanics, Follow standard	dispose of specimen properly, wear and	
precautions, Proper forms, How to	remove PPE according to guidelines.	
dispose of specimen, Resident		
communication.		

TASK: B 037 Collect 24-hour urine specimen.

STANDARD: CNA able to set-up, collect and take 24-hour specimen and requisition to the laboratory according to

facility policy.

CONDITIONS: Knowledge of 24 hour urine specimen collection, Urine container preservative if ordered, Bucket with

ice/Refrigeration, Labels, Funnel, Disposable gloves, Urine, Urine container, Facility policies, Nun's cap

to collect urine (urine hat)

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Facility policy and procedures, Infection control, Collecting a 24 hour urine specimen procedure, Identify resident, Know when to collect urine, Know how/when to store urine, Know standard precautions, How to use PPE, know when to stop collection.	Understanding of collecting 24 hour urine specimen (labels), infection control, Common use of urinal, bedpan, Equipment cleaning, Intake and output skill, Filling out label requisition, Explain to resident, Make all staff aware of need to save urine, properly store urine collection (refrigerator/ice), prior to	ATTITUDES/SAFETY  Safety-infection control, Gloving, Resident's rights/privacy, Standard precautions, Blood borne pathogen standard, Hand washing, Use clean container.
PPE, know when to stop collection.		

TASK: B 038 Collect sputum specimen.

STANDARD: Follow procedure for sputum collection at facility, Verbal/written report to nurse regarding

consistency/appearance of sputum, Improve respiratory function.

CONDITIONS: Sputum cup, Resident, Tissue, Gloves, Facility policy/procedure, Supplies, Label, Lab requisition,

Disposable bag

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
KNOWLEDGE (NEED TO KNOW)  Know standard precautions, Never use mouth wash prior to specimen, Check correct resident, Note color and consistency of sputum, Knowledge of droplet/airborne precautions, Facility policy/procedures.	Wash hands, Rinse w/ water before specimen, Collect early morning, Label specimen cup, Spit in cup directly, Record color and consistency of sputum, Identify self & person, Provide privacy, Put on gloves, Have person hold/touch only outside of container, ask patient to take 2-3 deep breaths and cough with sputum, explain procedure to person.	Provide for privacy, Ask person to cover mouth/nose with tissue when coughing, Universal/standard precautions, Physical support if needed, Provide patient safety, Provide comfort, Provide proper education about specimen collection.

TASK: B 039 Collect stool specimen.

STANDARD: Stool specimen collection in accordance with facility guidelines and procedures, Aide will collect a

contaminant-free stool specimen in properly labeled container.

CONDITIONS: Facility guidelines, Delegation guidelines, Equipment/supply knowledge, Recording/reporting protocol,

Gloves, Bedpan or commode, Specimen container, Tongue blade, Plastic bag

SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Collection of stool specimen, Hand	Maintain resident rights/privacy,
washing skill, Containers and labeling	Standard safety precautions (gloves,
specimen and requisition, Reporting and	hand washing, clean and disinfect
recording, Use standard precautions,	equipment), Report/record observation
Have resident empty bladder prior to	accurately.
obtaining stool specimen, obtain stool	
sample from 3 different areas using 3	
different clean applicators after each	
sample.	
	Collection of stool specimen, Hand washing skill, Containers and labeling specimen and requisition, Reporting and recording, Use standard precautions, Have resident empty bladder prior to obtaining stool specimen, obtain stool sample from 3 different areas using 3 different clean applicators after each

TASK: B 040 Use Standard precautions.

STANDARD: Understand standard precautions of infectious organisms, The nurse assistant is able to protect herself

& others by utilizing appropriate standard precaution according to facility policies & CDC guidelines.

CONDITIONS: Follow facility policy regarding standard precautions, PPE-gowns, gloves, goggles, masks, hand

washing

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
What are standard precautions, When to use PPE's, When they apply, Specific procedures needed to carry out to prevent the spread of infection, Blood/body fluids, Correct handwashing technique, What is personal protective equipment (PPE).	SKILLS (NEED TO DO)  Follow facility policy/procedures, Standard precautions on all residents, Assume all residents are potentially infected, Dispose of personal protective clothing according to facility policy, Hold linens/equipment away from uniform.	Infection control, Environmental procedure, Hand washing, Monitor for latex allergies, Do not pick up sharps with bare hands, Dispose of potentially hazardous items in appropriate containers (biohazard, sharps containers).

TASK: B 041 Give postmortem care.

STANDARD: Follow facility procedure/guidelines for postmortem care, Job description.

CONDITIONS: Body, Equipment, Cart, Shroud, Gloves, Washcloth/towel, Clean linen, Bed protectors, Facility

procedure

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Standard precautions, Blood-borne	Wash hands/wear gloves, Screen	Provide for resident dignity and
pathogen standard, Gather all	resident, Keep bed flat, Wash body,	privacy/respect, standard/blood borne
resident's belongings, Perform pm	Cover body with shroud/body bag, Must	precautions.
care within 2-4 hours after death,	be tagged opposite limbs, Record and	
Family may want to view, drape	report to nurse what is done with jewelry,	
discretely, Know when body taken by	dentures, etc., Position body supine,	
funeral home, Assist in postmortem	Close eyes, Close mouth, assure	
care, know signs and symptoms of	resident's possessions are accounted for	
impending death, know how to check	and ready for family to collect, proper	
that resident has expired.	alignment of body.	

TASK: B 042 Assist with care for decubitus ulcer.

STANDARD: CNA demonstrates skill during assistance with care for decubitus ulcer in accordance with facility

guidelines.

CONDITIONS: Facility guidelines, Good communication, Observational skills, Open caring attitude, Repositioning

pillows, Special padding, Skincare products

SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Communication and observational skills,	Open, caring willingness to assist with
Side lying positioning skill, Hand washing	care attitude, Resident
skill, Standard precaution guidelines	rights/Confidentiality, Privacy
(gloves), Prevention-reposition every 2	maintained, Safety-use standard
hrs, Good skin care, Good	precautions.
nutrition/hydration, Massage pressure	
points, Avoid friction.	
	Communication and observational skills, Side lying positioning skill, Hand washing skill, Standard precaution guidelines (gloves), Prevention-reposition every 2 hrs, Good skin care, Good nutrition/hydration, Massage pressure

TASK: B 043 Provide care for resident receiving oxygen treatment.

STANDARD: To deliver oxygen as ordered by physician, Facility policies and procedures, Standard precautions.

CONDITIONS: Maintain oxygen safety while oxygen is delivered, Proper equipment, Training, Date on resident

## KNOWLEDGE (NEED TO KNOW) SKILLS (NEED TO DO) ATTITUDES/SAFETY Patient's elevated with HOB while How to check flow rate, Check for proper Oxygen safety maintained, Resident's position of the catheter, cannual or mask, rights, Privacy, Follow policy and patient is receiving oxygen, Masknasal cannual, Know the oxygen flow Check tubing so that it's not obstructed, procedure, Observe resident, Follow rate that was order and set for patient, Follow standard precautions, Check universal precautions, relaxation, When to notify nurse immediately, patient frequently, Communicate with reassuring, clutter free, smoking/fire Oxygen safety, Care plan, Proper resident, Able to do vital signs, Where precautions, pacing activities, deep training, Facility policies/procedures, data is located, positioning of bed breathing exercises, incentive oral hygiene, s/s skin breakdown, fowlers, semi0high fowlers, report spirometer, provide comfort. nasal airway clear, correct liter flow, no abnormal breathing, communicate tube kinking, measuring respirations, relaxation techniques. 0<sub>2</sub> saturation.

TASK: B 044 Follow licensed staff's instructions in an emergency situation.

STANDARD: Follows facility guidelines/procedures of care in emergency situation, The nursing assistant will be able

to assess the priorities of care and provide care in emergency situations.

CONDITIONS: Facility guidelines, Basic life support skills, Good observation & communication skills, Mouth guards,

Backboard (for CPR), Gloves

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Facility guidelines in priority of care in emergency situation, Notify nurse immediately, Stay calm, Standard precautions, Basic life support, First aid, Activation of emergency medical system, Location of supplies and equipment, Know your limits.	SKILLS (NEED TO DO)  Good observational skills, Communication skills, Basic life support, CPR, obstructed airway skill, First aid knowledge, Skill in maintaining standard precautions, Stay calm, If person laying down keep them laying down.	Calm attitude, Resident rights, Confidentiality, Privacy maintained, Safety maintained (observation of situation) prior to responding, Standard precautions, Good body mechanics, Mouth guards.

TASK: B 045 Initiate CPR on resident (adult, child, infant).

STANDARD: Observe a resident and evaluate if CPR is needed, Test for certification, must be passed before

individual can administer CPR.

CONDITIONS: Unconscious resident, NA trained in CPR, CPR training manual, Certification, Facility policy procedure

## KNOWLEDGE (NEED TO KNOW) SKILLS (NEED TO DO) ATTITUDES/SAFETY Infection control. How to initiate CPR CPR procedure, How to use an ambu Prevent transfer of infection use mouth and when to initiate, Call for bag, Note time initiated, Establish shield, Resident on a flat surface. assistance, Difference between unresponsiveness, If bystander available, Provide for resident privacy, Blood (adult/child/infant CPR), 2 ways that send them to activate EMS, Open airway, borne pathogen, Universal precautions, CPR can be stopped-doctor's compressions, first 30: 2 breaths, Perform according to age of patient, continue at least 5 cycles and switch order/rescuer exhaustion, 1 rescuer Good body mechanics, correct vs. 2 rescuer CPR, assessing the rescuers or until Emergency dispatch sequence compression and rate of carotid pulse, AED usage, breathing comes, use AED, if available, precautions compressions to breath, ensure scene mask, assessing pulse/respirations, prior to applying pads, pacemaker, wet is safe, positive attitude, minimize responsiveness. patient, standing clear. interruptions, teamwork.

TASK: B 046 Apply direct pressure to control bleeding.

STANDARD: Dressing and direct pressure with gloved hand applied directly over bleeding site to control bleeding in

accordance with facility guidelines, policies, and procedures.

CONDITIONS: A bleeding wound/injury, first aid, standard precautions, blood borne pathogen, good communication

and observation skills, gloves, dressing or clean material.

SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Application/removeal of protective	Maintain resident's rights and safety
equipment, hand washing, observation	
skills, call for help, lay person down, do	
not remove any objects that have pierced	
person, place dressing directly over	
wound, don gloves, explain step by step	
what you are doing, Observe, Report,	
Record, PPE	
	Application/removeal of protective equipment, hand washing, observation skills, call for help, lay person down, do not remove any objects that have pierced person, place dressing directly over wound, don gloves, explain step by step what you are doing, Observe, Report,

TASK: B 047 Perform first-aid for choking resident

STANDARD: Be able to make quick and decisive action regarding choking, Facility needs to provide proper training

and equipment

CONDITIONS: Identify obstructed airway and emergency procedures, Proper Training, Equipment

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Universal sign for choking, Heimlich	Complete Heimlich procedure, Observe	Follwing policy and procedure of facility,
maneuver, Standard precautions, Get	resident, Infection control, Need to be able	Resident's safety, Have a calm attitude
help, Observation of eating choking,	to evaluate the patient, Proper training,	
Know how to do CPR, Observe	Follow State requirements for education	
resident, How to prevent choking		

TASK: B 048 Follow licensed staff's instructions for providing assistance to a resident who has fainted.

STANDARD: Following safety during fainting and loss of consciousness, The nurse assistant will listen to and carry

out instructions for providing assistance to a fainting victim.

CONDITIONS: Prevention of injury or incident, Verbal communication skills, Listening skills, Observational skills,

**Blanket** 

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
How to ease the resident to the fall to	Lower head between their knees, Take	Safety, Resident's rights, Standard
prevent injury, Know S&S of resident's	vital signs, Protect the head and prevent	precautions, Keep person lying down,
who are feeling faint, Know who is the	injury, Loosen clothing, Call for help, Get	Do not let person get up until symptoms
correct nurse responsible for this	the charge nurse, Follow licensed staff's	subsided for 5 min, Cover with blanket if
resident, Where/how to find notify	instruction, Make observations of	instructed to do so.
nurse, Identify resident, Know	resident.	
resident's normal abilities.		

TASK: B 049 Follow licensed staff's instructions for providing assistance to a resident in shock.

STANDARD: Protect resident from injury, Record vital sign data accurately, Flow sheet

CONDITIONS: Blankets, First aid kit, Blood pressure cuff, Stethoscope, Gloves, Blankets

SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Elevate feet, Record, Observe, Report,	Protect resident from injury, Stay calm,
Assessment skill: vital signs, skin, thirst,	Reassure victim, clear scene,
behavior (confusion, restlessness), Keep	positive/reassuring attitude, privacy,
patient lying down, Control hemorrhage if	respect/dignity, dispose of soiled
indicated, Keep victim warm, Place	equipment.
blanket over and under victim if possible,	
CPR 1-2 person, how to chart, assess	
responsiveness, how to obtain crash cart,	
emergency equipment, follow	
instructions.	
	Elevate feet, Record, Observe, Report, Assessment skill: vital signs, skin, thirst, behavior (confusion, restlessness), Keep patient lying down, Control hemorrhage if indicated, Keep victim warm, Place blanket over and under victim if possible, CPR 1-2 person, how to chart, assess responsiveness, how to obtain crash cart, emergency equipment, follow

TASK: B 050 Provide assistance to resident who has fallen.

STANDARD: Assistance provided in a timely manner to a resident who has fallen in accordance with facility

guidelines, policies, and procedures.

CONDITIONS: Facility guidelines, Good communication, Listening and observational skill, Required forms, Charge

nurse, Resident is on floor

guidelines, polices and res in providing assistance to nt who has fallen, Proper ntation procedures, Do not sident, Resident's abilities, r signs of injury, vital signs, with falls, ease patient to it belt.	Call nurse immediately to check resident, Stay with resident and reassure, Apply first aid measures if necessary, Do not move resident that has fallen, Good communication, listening, observation skills, Report how fall occurred, any resident complaints, apply non-skid soles, gait belt, how to transfer patient.	Remain calm, maintain resident rights, Privacy, Do not move resident, Do not leave resident, Follow nurse instructions, bed/chair alarm, notify nurse, clutter free environment.
re nt nt si r	es in providing assistance to who has fallen, Proper ation procedures, Do not dent, Resident's abilities, signs of injury, vital signs, with falls, ease patient to	Stay with resident and reassure, Apply first aid measures if necessary, Do not move resident that has fallen, Good communication, listening, observation skills, Report how fall occurred, any resident complaints, apply non-skid soles,

TASK: B 051 Recognize and report abnormal signs and symptoms in common diseases and conditions.

STANDARD: All abnormal S and S will be reported to nurse, Facility guidelines and procedures.

CONDITIONS: Resident data, diagnosis, condition, Understand differences and report, Writing equipment,

communication skills, proper training, locate data book diseases and conditions

## KNOWLEDGE (NEED TO KNOW) SKILLS (NEED TO DO) ATTITUDES/SAFETY Standard-what normal and abnormal Report abnormal S and S to charge Resident's rights, HIPAA/privacy, is, diseases common know- MI, DM, nurse. Observe objective and subjective Respect to Dx. Relaxation techniques. HTN, stroke, predisposing causes of observations, Observe vital signs and Comfort resident, Write neatly and disease or condition. Observe report, Communicate with resident, accurately, reassurance, compliance resident, Positioning techniques, Proper training, Proper forms, Resident with care plan, privacy, notify nurse for rights, Hand washing, reinforce Monitor levels of pain, Care plan, possible changes needed to be Infection control, Vital signs, S/S of instructions given by nurse regarding implemented on care plan. stroke (Facial drooping, Arm diet, dx process, documentation, report numbness, Slurred Speech, Time), complications or symptoms of condition/disease. S/S of hypo/hyperglycemia, S/S of MI, activate ERS, CPR, Standard precautions, S/S of complications in infections.

TASK: B 052 Follow RACE guidelines to protect residents from fire. (Remove, Activate, Contain, Extinguish)

STANDARD: Follow facility guidelines, Remember environmental safety, The nurse assistant is able to protect the

residents from fire.

CONDITIONS: Extinguisher, Residents, Nurse Aides, Fire blankets, Alarm system, Facility Policies

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TASK: B 053 Follow licensed staff's instructions for providing assistance to a resident who has ingested a poisonous

substance.

STANDARD: CNA will follow instructions that are within the scope of their practice.

**CONDITIONS:** MSDS book, irrigation tools, alarm.

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Where MSDS book is, Knowledge of	Communication, reporting/recording,	Communication, Resident rights, Body
agency policy of initiating emergency	assisting nurse with irrigation if	mechanics, clutter free environment,
response, Scope of practice,	applicable, following instructions, assess	labeling liquids with correct MSDS
Communication skills, Body	of complications, shock.	label, securing/storage of poisonous
mechanics, recording, irrigation		liquids.
stations, notifying environmental		
substance, alarm if applicable, vital		
signs, recording time, type, and how		
much of substance.		

TASK: B 054 Provide assistance to hysterical or disorientated resident.

STANDARD: Making sure resident is not a threat to themselves of other residents while possibly understanding

problem, Provide assistance to disoriented resident according to his/her care plan & facility guidelines

CONDITIONS: Knowledge of behavioral problems, Knowledge of interventions

## KNOWLEDGE (NEED TO KNOW) SKILLS (NEED TO DO) ATTITUDES/SAFETY Behavioral interventions. Resident's Communication. Behavioral interventions. Patient, repeat as often as needed, condition, reorientation, redirect, assist with needs, toileting, comfortable, tone of voice, safe environment, free of calming attitude, reassurance, provide assess pain, signs of infections, report clutter, plastic utensils, supervision personal space, protecting staff and abnormal behaviors, secure unit, (constant), respect/dignity, RR, Keep residence from injury, clear reapproach, Calm resident through use distance. Do not crowd resident. environment of harmful items, notify of: soft taking, reassuring voice, confident respect resident privacy, Walk away if nurse, control wandering, bed/alarm and reassuring comments, empathy, necessary, Remain calm and nonchair alarm, enclose bed, Cause of being able to explain and answer in a confrontational. resident's action, PPF, How to calm way that resident would understand, resident using body language, How to Remove resident from situation, Speak be empathetic, How to redirect calmly/slowly. resident in case of danger, i.e. falling, Resident's care plan and abilities.

TASK: B 055 Provide assistance to a resident with seizures.

STANDARD: Know S and S of seizures including AURA, Facility providing continuing education and training,

Resident will be provided a safe environment for seizure disorders.

CONDITIONS: Report and record seizure to charge nurse, Health care team know resident care plan and follow proper

training, Resident, Padded side rails, Knowledge of resident condition

SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Observe, Report, Respond, Protect head	Know your role, for seizure of patient,
and patient from injury, Provide support	Resident rights, Safety, Positioning
following seizure, Loosen neck-tie, Don't	resident, Provide calm/quiet
leave patient alone, Provide privacy,	environment, Turn patient on their side,
Explain care/treatment to resident, Alert	Resident to be treated with
supervision, Comfort resident.	dignity/respect, Recognize privacy,
	Report any seizure activity to charge
	nurse.
	Observe, Report, Respond, Protect head and patient from injury, Provide support following seizure, Loosen neck-tie, Don't leave patient alone, Provide privacy, Explain care/treatment to resident, Alert

TASK: B 056 Follow licensed staff's instructions for providing assistance to a resident with burns.

STANDARD: Report and record all information clearly and correct and observe resident, follow directions from

nurse/licensed staff for providing assistance to resident with burns.

CONDITIONS: Nurse aide, resident, Facility policies for emergency care, Pen, Paper, Clean linens, Clean bandages,

Gloves, Proper hydration, Emotional support

S (NEED TO DO) ATTITUDES/SAFETY
lent as much as needed, RR, Follow facility guidelines, Be
se, Record data, Provide supportive, Environmental safety, Test
sident, Be sure to ask shower/tub water to see that it is not too
now to care for resident's hot (save for tea water & coffee),
ng & communication skills,
ed resident & gather
id rs es n l

TASK: B 057 Prioritize order of care for residents with various needs

STANDARD: Resident has received proper safe care without any complications, Nurse assistant will be able to

prioritize a resedent's needs, Care will be provided based on priorities of needs or resident according to

facility policy

CONDITIONS: Knowledge of resident capabilities and organization skills, Proper equipment to answer needs (toiletires,

etc.), Resident, Pen Paper

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t and

TASK: B 058 Assist in preparation of specimen for transfer to laboratory.

STANDARD: To collect specimen and get it to nursing station or laboratory, Facility policies/procedure, Proper

training, aseptic technique.

CONDITIONS: Follow policy and procedure, Proper equipment, Forms, Communication skills, Writing instruments,

Make sure all supplies are collected

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
Where to place specimen in lab,	Wash hands, Standard precautions,	Resident rights, Safety, Infection
Requisition slip must be with	Report observations, Communication skill	control, Privacy, Where to dispose of
specimen, Resident identity, Standard	with resident, How to transfer specimen,	equipment, Write accurately/neatly,
precautions, Where equipment is kept,	Record data/identify specimen, Have all	Follow all safety regulation to ensure
Where specimen is going, Proper	supplies/equipment ready & sterile	clean specimen delivered to proper
forms, Why resident is having	(gloves, towels, specimen cup, etc).	place at proper time.
specimen collected, If resident is alert		
or combative, proper storage, proper		
labeling (time, date, name), standard		
precautions.		

TASK: B 059 Use safety precautions with therapeutic and electrical equipment.

STANDARD: OSHA, Nurse aide demonstrates correct safety precautions with therapeutic & electrical equipment.

CONDITIONS: Nurse aide, Facility policies for thermal/electrical equipment

KNOWLEDGE (NEED TO KNOW)	SKILLS (NEED TO DO)	ATTITUDES/SAFETY
RR, Environmental safety, OSHA,	Check for water on floor, around cords	RR, Environmental safety, Follow
How to prevent thermal injuries, Know	and sockets, Observe surroundings,	guidelines of facility, Preventing thermal
facility policies, How to operate	Check all gauges on electrical equipment,	injury-check water temps before
therapeutic equipment correctly,	Warm/cold applications, check area	bathing resident, Check food temps,
Utilize whirlpool bath, heating pads,	frequently, observe area for	Supervise residents who smoke, Store
hot water bottles, moist hot pack, cold	redness/blanching/pain/discomfort, report	cigarettes/matches in safe places,
packs, sitz bath, check patient's	any abnormal findings, hot/cold compress	Ensure resident rights, sanitize/dispose
equipment with environmental	for how much time, communication, S/S of	of equipment, provide privacy.
engineering before use, cords are	skin breakdown integrity.	
organized, report broken and		
damaged equipment and label.		